Overview

With the GoPioneer SmartHub mobile App, you can receive notifications from Pioneer, pay your bills, report problems with your service, and contact your provider, all from your Android device!

Getting started is easy – you just need to install the app and log in. It's that simple.

Install SmartHub

Step 1: On your Android Phone, tap the **Google Play icon** to access the Store.

Google Play

Step 2: Type "GoPioneer SmartHub" into the search field at the top of the screen and click on the GoPioneer SmartHub icon in the results.

Search for apps & games

For You   Top Charts   New   Events

GoPioneer SmartHub
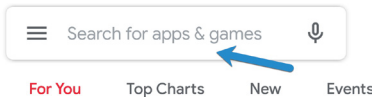
Step 3: In the search results, tap on the "**Install**" button to install.

INSTALL

Step 4: After the app has installed, click the "**Open**" button.

OPEN

Step 5: When the GoPioneer SmartHub login screen appears, you will continue to register your new account using the next instructions.

Register a SmartHub Account

If you already have a GoPioneer SmartHub account, you can simply login using your existing email address and password. If you don't have a registered GoPioneer SmartHub account, you can register using the steps below.
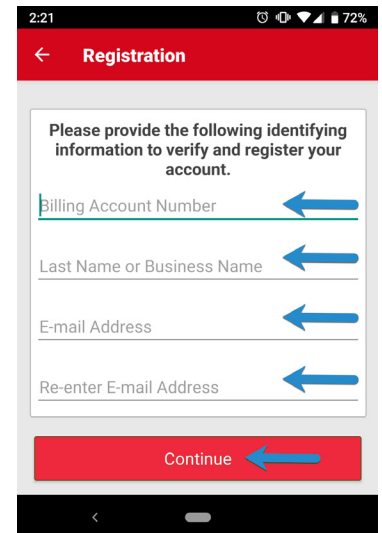
Step 1: From the GoPioneer SmartHub login screen, tap the New User button in the upper right.

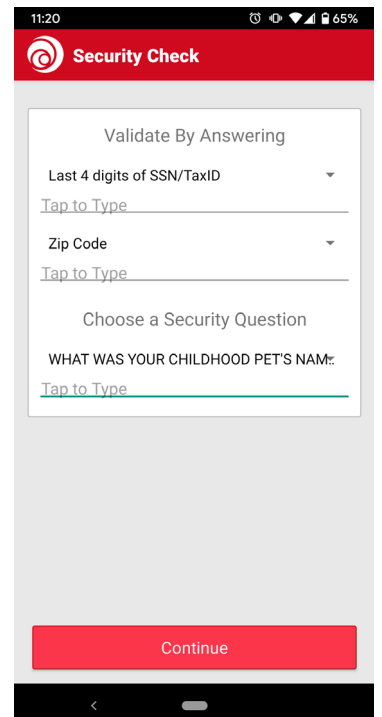**Step 2:** On the registration screen, fill in the following:
- Account number (found on your bill)
- Last name or company name (exactly as it is on the bill)
- Type in an email address you'd like to associate with your GoPioneer SmartHub account and notifications.

Click the "**Continue**" button

Registration

Please provide the following identifying information to verify and register your account.

Billing Account Number

Last Name or Business Name

E-mail Address

Re-enter E-mail Address

Continue

Step 3: On the security check screen, answer all of the security questions on the screen.

Click the "**Continue**" button again

Security Check

Validate By Answering

Last 4 digits of SSN/TaxID

Tap to Type

Zip Code

Tap to Type

Choose a Security Question

WHAT WAS YOUR CHILDHOOD PET'S NAME

Tap to Type

Continue

Step 4: After you have clicked the Continue button, you will receive a temporary password at the email you used to register your GoPioneer SmartHub account.
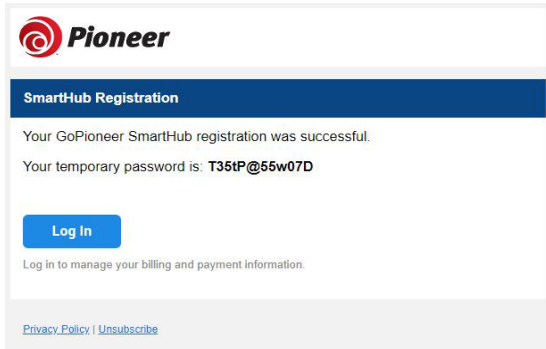

Step 5: At the GoPioneer SmartHub app login screen, use your email address that you registered with and the temporary password that was sent to that address to login.

Click the "**Login**" button
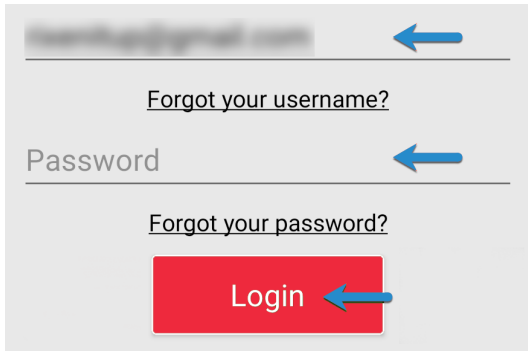
Step 6: The first time you log in, you'll be asked to change your temporary password to continue. Click the "**Ok**" button.

Type in your new password twice and click on the "**Change Password**" button.
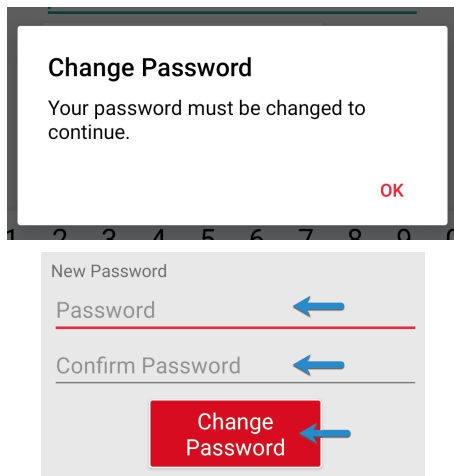
Step 7: During your first log in, it will ask you if you would like to switch to paperless bill.

If you wish to go paperless, leave the toggle as it is set and click the "Submit" button.
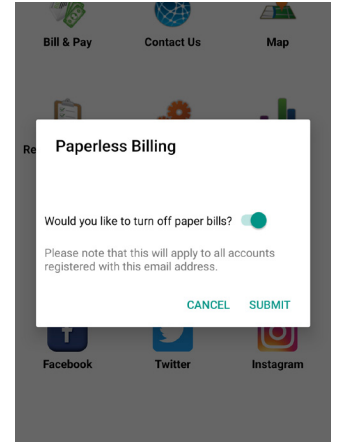
Step 8: Congratulations! You have successfully installed the app and registered your GoPioneer SmartHub account.

Start to browse through the features to learn all of the ways that GoPioneer SmartHub can save you time and money!